

**Feedback Analysis and Action Taken Report
For the academic session 2021-22
Govt. Degree. College Banjar**

The feedback for academic session 2021-22 was obtained online from the students and their parents through Google forms. For this, college has developed its own questionnaire (weblink <http://gdcbanjar.edu.in/igac/feedback>) for all these stakeholders as per the NAAC guidelines having following questions **for the students.**

1. How was the online admission process during the pandemic?
2. How was the academic discipline (Timely conduct of lecture) during the pandemic?
3. How well is the teachers' approach to teaching?
4. How is the fairness of the internal evaluation process by the teachers?
5. What percentage of teachers uses ICT tools such as LCD projectors, Multimedia etc while teaching?
6. How is the student teacher interaction?
7. Over all college discipline?
8. How is the college infrastructure?

The questionnaire was provided to all the students through their respective Whatsapp groups. In return, total **526 responses** were collected from all the students of the first year, second year and final year (**total 996**). The collected data was analyzed through pie chart analysis and the analysis of feedback was discussed at department level and staff council as well as in the IQAC meetings. The appropriate steps were taken in the few areas where improvement was required.

1. Improvement in the online portal/website for the admission to make it more students friendly.

In this regard, the college has already decided to purchase new domain for improvement in online portal for the admission process.

Action Taken: The College has taken action in this regard in previous year and the shortcomings which were observed during last academic session (2020-2021) have been rectified.

2. Need to improve percentage of teachers using ICT tools

There was a considerable increase in the usage of ICT tools by the teachers

Action Taken: Teachers are made familiar with usage of new ICT tools

3. College Infrastructure

In order to improve the college infrastructure, adequate number of steps has already been taken in the previous session and following new infrastructure is made available to the students.

1. Language lab .
2. Development of Research Center.
3. GIS lab (Geography department)

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4. Fully digitalized college Library, including digital cataloging of books, subscription to INFLIBNET has been made, Newspaper, increase in sitting capacity of the library.
5. Installation and proper functioning of digital lectern/podium, projectors.
6. Fully enabled wifi classrooms, internet facility in the college.
7. Purchase of CCTV camera.
8. Development of Water harvesting tank.

Parent's feedback and suggestions, were also obtained on the indices like

1. Are you satisfied with the progress of their wards?
2. Do you regularly keep check on the activities of your wards in the college?
3. Do you remain in touch with the faculty?
4. Are you satisfied with the infrastructure facilities in the college like library, sports, ICT and teaching learning process
5. Are you satisfied with the discipline?
6. On which component, the college should give more emphasis like transportation, internet facility, communication skill, job placement, leadership and skill development.

Response

The majority of the parents were fully satisfied with progress and facilities in the college in this regard we get 614 responses.

Action Taken

All the suggestions were considered discussed with parents in the PTA meeting and informed about the action which college has initiated for further improvement.