

**Feedback Analysis and Action Taken Report  
For the academic session 2020-21  
Govt. Degree. College Banjar**

The feedback for academic session 2020-21 was obtained online from the students, their parents and all faculty members of the college through Google forms. For this, college has developed its own questionnaire (weblink <http://gdcbanjar.edu.in/iqac/feedback> ) for all these stakeholders as per the NAAC guidelines having following questions **for the students.**

1. How was the online admission process during the pandemic?
2. How was the academic discipline (Timely conduct of lecture) during the pandemic?
3. How well is the teachers' approach to teaching?
4. How is the fairness of the internal evaluation process by the teachers?
5. What percentage of teachers uses ICT tools such as LCD projectors, Multimedia etc while teaching?
6. How is the student teacher interaction?
7. Over all college discipline?
8. How is the college infrastructure?

The questionnaire was provided to all the students through their respective Whatsapp groups. In return, total **905 responses** were collected from all the students (**971**) of the first year, second year and final year. The collected data was analyzed through pie chart analysis.

Based on the analysis of feedback, it was found that following were the few areas of improvement where college should take appropriate and adequate steps

- 1. Improvement in the online portal/website for the admission to make it more students friendly.**

In this regard, the college has already decided to purchase new domain for improvement in online portal for the admission process.

**Action Taken:** The College has purchased its new domain for the next 10 year i.e. [www.gdcbanjar.edu.in](http://www.gdcbanjar.edu.in) and has upgraded its website as well as online portal for admission to all the students of the college where entire admission process for the academic session 2021-22 including application, counseling etc was fully done through the online mode. The college has developed online payment gateway system for fee collection and as well as office management system to collect the data of all the students.

- 2. Need to improve percentage of teachers using ICT tools**

In order to improve the usage of ICT tool by the teachers, IQAC has ensured that there should be more induction/training programs in the college to make familiar teachers with new ICT tools.

**Action Taken:** Online workshop conducted

**Feedback Analysis and Action Taken Report  
For the academic session 2020-21  
Govt. Degree. College Banjar**

**3. College Infrastructure**

In order to improve the college infrastructure, adequate number of steps has already been taken in the following areas.

1. Development of Language lab.
2. Development of Research Center.
3. Fully digitalized college Library, including digital cataloging of books, subscription to INFLIBNET has been made, Newspaper, barcode enabled ID cards, increase in sitting capacity of the library.
4. Purchase of digital lectern/podium, projectors.
5. Purchase of new desks for class rooms.
6. Fully enabled wifi classrooms, internet facility in the college.
7. Purchase of new lab instruments/apparatus.
8. Installment of CCTV camera.
9. Development of Kala Manch.
10. Fencing of college ground for the safety.

Ghall  
coordinator  
IQAC

  
Principal  
Govt Degree College,  
Banjar Distt Kullu (H.P.)

**Feedback Analysis and Action Taken Report  
For the academic session 2020-21  
Govt. Degree. College Banjar**

**Parent's feedback and suggestions, were also obtained on the indices like**

1. Are you satisfied with the progress of their wards?
2. Do you regularly keep check on the activities of your wards in the college?
3. Do you remain in touch with the faculty?
4. Are you satisfied with the infrastructure facilities in the college like library, sports, ICT and teaching learning process
5. Are you satisfied with the discipline?
6. On which component, the college should give more emphasis like transportation, internet facility, communication skill, job placement, leadership and skill development.


**Response**

The majority of the parents were fully satisfied with progress and facilities in the college.

**Action Taken**

All the suggestions were considered and action has been initiated for the fulfillment.

\*The feedback obtained from the faculty members were also obtained and discussed with the staff council meeting and their suggestions were also taken into account.

  
Co-ordinator  
I & A C

  
Principal  
Govt Degree College,  
Banjar Distt Kullu (H.P.)