Feedback Analysis and Action Taken Report For the academic session 2022-23 Govt. Degree. College Banjar

The feedback for academic session 2022-23 was obtained online from the students and their parents through Google forms. For this, college has developed its own questionnaire (weblink http://gdcbanjar.edu.in/iqac/feedback) for all these stakeholders as per the NAAC guidelines having following questions for the students.

- 1. How was the online admission process during the pandemic?
- 2. How was the academic discipline (Timely conduct of lecture) during the pandemic?
- 3. How well is the teachers' approach to teaching?
- 4. How is the fairness of the internal evaluation process by the teachers?
- 5. What percentage of teachers uses ICT tools such as LCD projectors, Multimedia etc while teaching?
- 6. How is the student teacher interaction?
- 7. Over all college discipline?
- 8. How is the college infrastructure?

The questionnaire was provided to all the students through their respective Whatsapp groups. In return, total **261 responses** were collected from all the students of the first year, second year and final year **(total 986)**. The collected data was analyzed through pie chart analysis and the analysis of feedback was discussed at department level and staff council as well as in the IQAC meetings. The appropriate steps were taken in the few areas where improvement was required.

1. Improvement in the online portal/website for the admission to make it more students friendly.

The students are well satisfied with the functioning of the college website and the initiatives taken by the college administration.

2. Need to improve percentage of teachers using ICT tools

Improvement in the percentage of teachers using ICT tools is observed

3. College Infrastructure

4. The students are well satisfied with infrastructure available in the college.

Parent's feedback and suggestions, were also obtained on the indices like

- 1. Are you satisfied with the progress of their wards?
- 2. Do you regularly keep check on the activities of your wards in the college?
- 3. Do you remain in touch with the faculty?
- 4. Are you satisfied with the infrastructure facilities in the college like library, sports, ICT and teaching learning process
- 5. Are you satisfied with the discipline?

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6. On which component, the college should give more emphasis like transportation, internet facility, communication skill, job placement, leadership and skill development.

Response

The majority of the parents were fully satisfied with progress and facilities in the college in this regard we get 261 responses.

Action Taken

All the suggestions were considered discussed with parents in the PTA meeting and informed about the action which college has initiated for further improvement.